# rinLIVE Terms and Conditions

1. General Description
	1. Rinstrum indicators have long been flash upgradeable. Similarly, as part of upgrading firmware in a unit, a passcode has been required for the R400 series indicators. This functionality is now extended to the R300 series. rinLIVE is an online activation site that allows for an indicator serial number to be entered and a passcode generated ( according to the firmware that is to be activated). The unit may be being activated from “cold” or simply as an upgrade to an existing firmware. rinLIVE users need to be comfortable using online technology and re-flashing units with firmware as required for their application.
	2. This document defines conditions under which a Company and its staff engage with rinLIVE for the purchase of firmware passcodes real time via rinLIVE.
	3. Firmware can be downloaded from www.rinstrum.com and the associated passcode purchased and generated via rinLIVE.
2. Purchases
	1. rinLIVE is for firmware purchases only.
	2. For cash in advance customers, to make a purchase will required a credit card transaction to be validated before a passcode is provided.
	3. For account customers, following the confirmation to proceed with the purchase, the firmware purchase will be on your next invoice and your Rinstrum Account terms will apply.
	4. The net purchase price is presented as part of the confirmation process during the transaction of entering the serial number and the variant of firmware to be purchased before the passcode is provided.
	5. Once a firmware passcode has been purchased it cannot be refunded.
	6. An email confirmation will be sent to the user requesting the activation along with an email to the nominated Company Accounts email address.
	7. You take full responsibility for your firmware selection and acknowledge that once a firmware variant has been selected and passcode provided that the transaction is not refundable.
3. Firmware Record
	1. For a given serial number the list of firmware and associated passcodes that has been purchased is listed in rinLIVE.
	2. Once a given variant of firmware has been purchased for a given serial number is does not have to be repurchased – if you do request the activation again – the net price will be $0.
4. Termination
	1. Rinstrum reserves the right to suspend a company and/or users from using rinLIVE.
5. Licensing

Understand and acknowledge that:

* 1. Firmware can only be activated by entry of a passcode - purchased and delivered via rinLIVE.
	2. Firmware can be downloaded from [www.rinstrum.com](http://www.rinstrum.com) and the associated passcode purchased and generated via rinLIVE.
	3. Any mechanism or attempt to circumvent the licensing or to alter the activation method is deemed to be unauthorized and a contravention of this agreement.